CITIZEN'S / CLIENT'S CHARTER

FOR

DATTOPANT THENGADI
NATIONAL BOARD FOR WORKERS EDUCATION AND DEVELOPMENT

(erstwhile Central Board for Workers Education)

(Ministry of Labour and Employment, Government of India)

Address	:-	North Ambazari Road, Adjacent to VNIT Gate, NAGPUR – 440 033
Website	:-	www.cbwe.gov.in

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DATTOPANT THENGADI
NATIONAL BOARD FOR WORKERS EDUCATION AND DEVELOPMENT

(Ministry of Labour and Employment, Government of India)

CITIZEN'S / CLIENT'S CHARTER

This Charter is a declaration of our commitment to achieve excellence in the formulation of the standards for running the Workers Education Scheme across the country for ensuring social and economic up-liftment of the workers. The Charter aims to achieve the objectives of creating and increasing awareness and educating the workforce for their effective participation in the socio-economic development of the society, industry and nation as a whole. The DTNBWED endeavours to widen the awareness of the workers and exposes them to the best practices in the employment, industry and government and to train them in technique of trade unionism. The labour education programmes emphasize gender sensitivity in its programmes and tries to emphasize the workers about transformations to the knowledge age, preparing them to face the challenges of globalization through training and education. The DTNBWED also aims to bring about consciousness among workers about their rights, duties and responsibility and awareness generation about the activities / scheme being implemented for the welfare of workers working in rural and unorganized sectors.

1. OUR VISION

DTNBWED dedicates itself in creation of values in training and education to promote inclusive growth, harmony and sustainability in all segments of workforces and social partners of production and services in organized, rural and unorganized sectors for igniting the minds of learners in their fields of accomplishment.

2. OUR MISSION

a) To develop patriotism among the workforce of India with commitment to communal harmony and national integration.

b) To develop greater understanding of the issues concerning the society for equipping those to shoulder higher level responsibilities and intelligent participation of the workforce in the socio-economic and cultural development of the nation.

c) To build the competence of the trade unions through enlightened members to instill sensitive and responsible internal leadership and to ensure that workers education becomes a cardinal feature of trade union functions.

d) To strengthen the workforce in rural, organized and unorganized sectors by imparting knowledge, information, skill, tools, techniques and support to form co-operative societies, self-help groups and other forms of self employment and livelihood promotions for contributing intelligently to the overall development and inclusive growth of the nation.

e) To bring out dormant creative capacities of each from within the workforce by encouraging scientific thinking and awakening spiritual powers to lead a value based life, which will take to the level of self actualization.

f) To continually improve the competence of the employees of DTNBWED through training communication, research, consultancy, ethical practices, and by reaching people to be capable of carrying out the activities of international standards.

3. OBJECTIVES

(i) To strengthen among all sections of the working class, including rural workers, a sense of Patriotism, National Integrity, Unity, Amity, Communal Harmony, Secularism and pride in being an Indian;

(ii) To equip all sections of workers, including rural workers and women workers, for their intelligent participation in social and economic development of the nation in accordance with its declared objectives;

(iii) To develop amongst the workers and greater understanding of the problems of their social and economic environment, their responsibilities towards family members, and their rights and obligations as citizens, as workers in industry and as members and officials of their Trade Union;

(iv) To develop capacity of workers in all aspects to meet the challenges of the country from time to time;

(v) To develop strong, united and more responsible trade unions and to strengthen democratic processes and traditions in the trade union movement through more enlightened members and better trained officials;

(vi) To empower the workers as employees of the organization and to develop sense of belongingness as effective instruments of amicable industrial relations and maintaining industrial peace;

(vii) To meet the needs of workers to have access to way of acquiring and continuous up-gradation of knowledge and skills that they require to find and hold a job.

4. ADMINISTRATIVE SET-UP

The DTNBWED is functioning through 50 Regional Directorates, 7 Sub-Regional Directorates spread across the country. These Regional Directorates are being controlled by 6 Zonal Directorates located at New Delhi, Mumbai, Kolkata, Chennai, Guwahati and Bhopal. In addition, an apex training institute, Indian Institute of Workers Education is located at Mumbai which conducts programmes for the members of various Trade Unions.

A Map showing the network of DTNBWED across the country is as below:-

DATTOPANT THENGADI
NATIONAL BOARD FOR WORKERS EDUCATION AND DEVELOPMENT

NETWORK

5. OUR KEY SERVICES

5.1 Preparation of budget to be submitted to the Ministry of Labour and Employment for receipt of Grants-in-Aid for implementing the Workers Education Scheme.

5.2 Signing of Memorandum of Understanding with Ministry of Labour and Employment defining the targets set for implementation of Workers Education Scheme.

5.3 Implementation of Workers Education Scheme throughout India vide a network of 50 Regional Directorates, 7 Sub-Regional Directorates and Indian Institute of Workers Education, Mumbai.

5.4 Preparation of Annual Report of the achievement of DTNBWED including the Annual Audited Accounts (audited by CAG).

5.5 Presenting the Annual Report to the Board for approval and subsequently forwarding the same to Ministry of Labour and Employment for placing before the Parliament.

6. OUR EDUCATIONAL PROGRAMMES

Sl. No.	National / Regional / Unit Level / Organizer	Name of the Training Programmes	Duration
A	NATIONAL LEVEL		
1.	**Indian Institute of Workers Education, Mumbai** *(A National Level apex Training Institute under Dattopant Thengadi National Board for Workers Education and Development)*	Training of Education Officers	5 months
2.		Re-Training of Education Officers	1 month
3.		Workshop / Refresher Courses for Regional Directors and Education Officers	1 week
4.		Training Programmes for Trade Union Officials	1 week
5.		National Seminars on important topics	2 days
6.		Personality Development Programme	10 days
7.		Training Programme for North-Eastern Region	5 days
B.	REGIONAL LEVEL		
1.	50 Regional Directorates and 7 Sub-Regional Directorates	Training of Trainers	10 days
2.		Capacity Building Programme	5 days
3.		Refresher Course for Trainers	1 week
4.		Joint Educational Programme on Particimative Management	1 day
5.		Self Generation of Funds Programme	1/2/3 days
6.		Need Based Seminar	2 days
7.		Joint Educational Programme for Members of Joint Councils and Bipartite Committees	2 days
8.		Programme on Quality of Life for Workers and their spouses for Organized Sector	2 days
9.		Programme on Quality of Life for Workers and their spouses for Un-organized Sector	4 days
C.	UNIT LEVEL		

1.	50 Regional Directorates and 7 Sub-Regional Directorates	Rural Awareness Camp	2 days
2.		Empowerment Programme for Rural Workers	4 days
3.		Empowerment Programme for workers Unorganized Sectors	4 days
4.		Empowerment Programme for workers in Weaker Sections	4 days
5.		Programmes on Labour Welfare and Development	2 days
6.		Programme for Workers in Un-organized Sector	2 days
7.		Personality Development Programme for Unorganized Sector	10 days
8.		Programme for Women Workers	2 days
9.		Programme for Parents of Child Labour / Child Labour	2 days
10.		Special Programme for TSP and SCSP	2 days
11.		Special Programme for Migrant Workers	2 days
12.		Programme for Panchayati Raj Functionaries	2 days
13.		Part-time Unit Level Class	45 days
14.		Part-time Unit Level class	1 month
15.		Week-end Unit Level Class	3 months
16.		Full-time Unit Level Class	3 weeks
17.		Functional Adult Literacy Class	6 months
18.		Part-time Need Based Special Programme at Unit Level	5 days
19.		Special Seminar for Trained Workers at Plant Level	1 day
20.		Programmes for Workers in Stone Quarries	2 days
21.		Seminar for Construction Workers	2 days
22.		Special Programme for Novel COVID-19 (Pandemic)	2 days
	Awareness generation programme on Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA)		
1.	50 Regional Directorates	Awareness Generation Programme at Village Level	2 days
2.		Awareness Generation Programme at Block Level	2 days
3.		Awareness Generation Programme at District Level	1 day
	Awareness generation programme for North-Eastern States		
1.	4 Regional Directorates at North-Eastern Region	State Level Programme for North East Region	3 / 5 / 10 days

7. Stake holder / Users / Our Clients

Our clients include workers from Organized, Un-organized and Rural Sector. Our Stakeholders are representative from Government, Industries, Trade Union, NGO/Voluntary Organization and Education.

8. Public Grievances Redressal Mechanism

DTNBWED has the following grievance redressal mechanisms:-

8.1 DTNBWED has nominated Nodal Officer for handling the public grievance. The details are mentioned below:-

Shri S.K. Roy,
Deputy Director (Education) Incharge and
Nodal Officer for Public Grievance,
Room No. ,
Dattopant Thengadi National Board for
Workers Education and Development,
North Ambazari Road,
Adjacent to VNIT Gate,
NAGPUR – 440 033 (Maharashtra)

8.2 DTNBWED has nominated the following Nodal Officer for handling grievances related to Scheduled Caste (SCs), Scheduled Tribes (STs) and Socially and Economically Backward Classes (OBCs) categories:-

(i) Shri Pradeep K. Moon,
Deputy Director (Headquarters) Incharge and
Dattopant Thengadi National Board for
Workers Education and Development,
North Ambazari Road,
Adjacent to VNIT Gate,
NAGPUR – 440 033 (Maharashtra)

(ii) Shri Praveen P. Sen,
Education Officer (Education),
Room No. 117,
Dattopant Thengadi National Board for
Workers Education and Development,
North Ambazari Road,
Adjacent to VNIT Gate,
NAGPUR – 440 033 (Maharashtra)

8.3 The following Committee has been indentified for handling the complaints of sexual harassment:-

1. Smt. P. Vanaja	Presiding Officer Regional Director, DTNBWED, Hyderabad
2. Shri S.K. Roy	Member Deputy Director (Edn) I/c, DTNBWED, Nagpur
3. Shri C.W. Vaidya	Member Regional Director I/c, DTNBWED Nagpur
4. Smt. Manisha K. Nayudu	Member, Advocate, Nagpur
5. Smt. Manda Thool	Member, Technical Assistant, DTNBWED, Nagpur

8.4 The following officer is the part-time Chief Vigilance Officer of the Board:-

Shri Pradeep K. Moon,
Chief Vigilance Officer
Room No. 222,
Dattopant Thengadi National Board for
Workers Education and Development,
North Ambazari Road,
Adjacent to VNIT Gate,
NAGPUR – 440 033 (Maharashtra)

8.5 **The public grievance can be registered at the Public Grievance Portal of Government of India website – www.pgportal.gov.in**

9. OUR EXPECTATIONS FROM CLIENTS

The DTNBWED is non profit-making organization, fully funded by the Government of India and functions within the framework of general rules and regulations applicable to all Central Government organizations and as such we

expect out clients to interact with us from this perspective and not as a private profit-making organizations.

- Our ultimate objectives is to contribute to the overall development of the Nation through the awakening and development of the workforce of the country. We expect our client to co-operation with us in the attainment of our ultimate objective.

- We solicit whole-hearted support and co-operation from our clients in sponsoring candidates for various training programmes of the Board on a continual basis.

- We welcome suggestions from our clients for improvements in our service and quality of performance.

- We expect from our Trainers that they should disseminate knowledge and information and information grained by them through our training programmes to the rank and file to maximum extent.

10. CLIENTS' EXPECTATIONS

- Customer satisfaction in quality of our performance and service. Expertise and excellence in our work.

- Promptness and commitment.

- Impartiality, objectivity and transparency.

- Guidance and information.

- Integrity and fairness in our dealings.

- Our availability and exemplary service with accountability.

LIST OF STAKEHOLDERS / CLIENTS'

This section should contain the list of stakeholders / clients who have been consulted for setting service standards. The Stakeholder consultations done for the strategy development process may be used for the purpose of setting standards as well.

STAKEHOLDERS / CLIENTS'

Sr. No.	
1	Industries (Management) / Trade Union / Non-Government Organizations / Voluntary Organizations / Workers of Organized, Un-organized and Rural Sector

RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS

Sr. No.	Responsibility Centres and Subordinate organizations	Landline Number	E-mail	Address
1	Zonal Directorates / Regional Directorates	As per attached list	As per attached list	As per attached list

INDICATIVE EXPECTATIONS FROM SERVICE RECIPIENTS

This section should contain responsibilities of the citizens / clients if they are to avail efficient service delivery at the standards stated in the Charter Examples of this would include submitting completed application forms along with all the required enclosures, duly attested where required, cross-checking for information or the latest position on a matter on the Organization's website before raising a query or a grievance etc.

MAIN SERVICES / TRANSACTIONS

The information in this section should be presented in the following format

Sr. No.	Services / Transaction*	Weight	Responsible Person (Designation)	E-mail	Phone No.	Process	Document Required	Fees		
								Category	Mode	Amount *(exclu. GST)*
1	**Educational and Awareness Generation programmes**	100%	Deputy Director (Edn.) I/c	dde@cbwe.nic.in	0712- 2232314 0712-2232462 0712-2240324	Annually	As per MoU	Organized Sector	Online (NEFT / RTGS) / Demand Draft	
	a) Organized	30%						a) SGF (1-day)		12000
	b) Unorganized	35%						b) SGF (2-day)		20000
	c) Rural	35%						c) SGF (3-day)		30000

SERVICE STANDARDS

The information in this section should be presented in the followig format

Sr. No.	Services / Transaction*	Weight	Success Indicators	Service Standard	Unit	Weight	Data Source
1	Training to workers belonging to Organized / Unorganized / Rural Sector	100%	100%	100%			Training Activities for Workers

GRIEVANCE REDRESS MECHANISM

This section should contain information relating to the following items:-

Website URL to lodge http://pgportal.gov.in

Sr. No.	Name of the Public Grievance Officer	Helpline Number	E-mail	Mobile Number
1	Shri S.K. Roy	0712-2232314, 0712-2232462, 0712-2240324	dde@cbwe.nic.in	8777721569

MAIN SERVICES / TRANSACTIONS

Sr. No.	Services / Transaction	Weight %	Responsible person (Designation)	E-mail	Phone Number	Process	Document Required	Fees		
								Category	Mode	Amount
1	Monitoring Educational Training to the workers of Un-organized and Rural Sector under Workers Education scheme being conducted by its field officers through 50 Regional Directorates *(Regional and Unit Level)* and Indian Institute of Workers Education *(National Level)*. To ensure prompt disbursement of per-diem and boarding allowances to the beneficiaries account through Direct Benefit Transfer (DBT). Proper monitoring of all transactions through PFMS	100%	Shri Harsh Vaidya, I.D.A.S, (Director General)	director@cbwe.nic.in echvee@yahoo.com	0712-2233313 0712-2232275	Annually	As per MoU	Not Applicable	Not Applicable	Not Applicable

SERVICES / TRANSACTIONS

Sr. No.	Services / Transaction	Weight %	Responsible person (Designation)	E-mail	Phone Number	Process	Document Required	Fees		
								Category	Mode	Amount
18	Conveying opinion / decision on administrative / personnel matters referred to the Ministry by Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	4%	Shri Rahul Bhagat (Director - DTNBWED)	rahul.bhagat@ips.gov.in)	011-23473379	Examination of proposal by ESA Section and approval of Competent Authority	Proposal complete in all respect	NIL	NIL	NIL

RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS

Sl. No.	Responsibility Centres and Subordinate Organizations	Landline	E-mail	Address
1	Directorate General, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED), National Headquarters	0712-2233313	director@cbwe.nic.in, echvee@yahoo.com	National Headquarters, North Ambazari Road, Adjacent to VNIT Gate, Nagpur - 440 033 (Maharashtra)
		011-23710255	onkar.sharma64@nic.in	
		011-23711582 011-23473458	rao.cs@nic.in	
		0712-2232275 0712-2240324	dde@cbwe.nic.in	
		0712-2244756	ddhq@cbwe.nic.in	
2	Deputy Director (Training) Indian Institute of Workers Education (IIWE)	022-26503532 022-26503965	iiwemumbai@rediffmail.com	Shramik Shikshan Bhavan, Lal Bahadur Shastri Marg, Near Kurla Court, Kurla (West), **Mumbai - 400 070** **(Maharashtra)**

RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS

Sl. No.	Responsibility Centres and Subordinate Organizations	Landline	E-mail	Address
1	Zonal Directorate (Central Zone), Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0755-2582202	zdc@cbwe.nic.in	Community Centre, BHEL, Govindpura, Bhopal - 462 023 (Madhya Pradesh)
2	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0755-2582203	rd-bhopal@cbwe.nic.in	Community Centre, BHEL, Govindpura, Bhopal - 462 023 (Madhya Pradesh)
3	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0751-2340874	rd-gwalior@cbwe.nic.in	C-6, Mahesh Nagar, City Centre, Gwalior- 474 011 (Madhya Pradesh)
4	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0731-2552171	rd-indore@cbwe.nic.in	101/3, Road No. 26, Nanda Nagar, Near Maternity Hospital, Indore- 452 011 (Madhya Pradesh)
5	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0761-2751756	rd-jabalpur@cbwe.nic.in, rd_jbp@rediffmail.com	1/1, 1st Floor, Agrawal Bulding, Post Office, Baldeobag, Baldeobag Chowk, Jabalpur- 482 002 (Madhya Pradesh)
6	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0141-2223591	rd-jaipur@cbwe.nic.in	1, Madrampura, Mazdoor Nagar, Ajmer Road, Post Box No. 397, Jaipur- 302 006 (Rajasthan)
7	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0712-2236810	rd-nagpur@cbwe.nic.in	2nd Floor, Headquarters Building, North Ambazari Road, Adjacent to VNIT Gate, Nagpur- 440 033 (Maharashtra)
8	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0771-2243891	rd-raipur@cbwe.nic.in	House No. 105 A, Near Shashtriya Patwari Prashikshan Kendra, Amarpuri Chowk, Sundar Nagar, Raipur- 492 013 (Chhattisgarh)
9	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0294-2463916	rd-udaipur@cbwe.nic.in, rdudaipurcbwe@gmail.com	11/333, Vivek Nagar, Near Vivek Park, Hiran Magri, Sector-3, Udaipur- 313 002 (Rajasthan)

RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS

Sl. No.	Responsibility Centres and Subordinate Organizations	Landline	E-mail	Address
1	Zonal Directorate (East Zone), Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	033-24417111	zde@cbwe.nic.in	Swamy Vivekananda Shramik Shiksha Bhawan, Ground Floor, 238, Shantipally, E.M. Bypass, Ballygunge Connector, East Kolkata Township, P.O. Rajdanga, Kolkata- 700 107 (West Bengal)
2	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0341-2204753	rd-asansol@cbwe.nic.in	ROTC Hall, (Beside Pani Tanki), No. 8, Railway Officers' Colony, Asansol - 713 303 (West Bengal)
3	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	033-24417110	rd-barrackpore@cbwe.nic.in	Barrackpore Region, Swamy Vivekananda Shramik Shiksha Bhawan, 2nd Floor, 238, Shantipally, E.M. Bypass, Ballygunge Connector, East Kolkata Township, P.O. Rajdanga, Kolkata- 700 107 (West Bengal)
4	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0680-2220896 0680-2220569	cbwerdbam@rediffmail.com	Badakhemundi Bunglow, Utkal Ashram Road, Near Water Tank, AT P.O. Berhampur - 760 001 District Ganjam(Odisha)
5	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0674-2354147	rd-bhubaneswar@cbwe.nic.in	B-18, BDA Duplex, 2nd Floor, P.O., Baramunda, Bhubaneswar - 751 003 (Odisha)
6	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0326-2311514	rd-dhanbad@cbwe.nic.in	Durga Mandir Road, Adarsh Nagar, Hirapur, Post Box No. 38, Dhanbad- 826 001 (Jharkhand)
7	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0657-2424527	rd-jamshedpur@cbwe.nic.in	Straight Mile Road, Opp. Mohammadan Line, Sakchi, Jamshedpur - 831 001 (Jharkhand)
8	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	033-24417112	rd-kolkata@cbwe.nic.in	Kolkata Region, Swamy Vivekananda Shramik Shiksha Bhawan, 1st Floor, 238, Shantipally, E.M. Bypass, Ballygunge Connector, East Kolkata Township, P.O. Rajdanga, Kolkata- 700 107 (West Bengal)
9	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0621-2245254	rd-muzaffarpur@cbwe.nic.in	H/o, Shri Shiv Shankar Choudhary, Damuchak Road, Damuchak, Muzaffarpur - 842 001 (Bihar)

RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS

Sl. No.	Responsibility Centres and Subordinate Organizations	Landline	E-mail	Address
10	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0651-2408657 0651-2446657	rd-ranchi@cbwe.nic.in, cbweranchi@rediffmail.com	2nd Floor, Artision Hostel No. 3, Sector-III, HEC Ltd. (Above Bank of India), Near GoI Chakkar, J.N. College, Dhurwa, Ranchi- 834 004 (Jharkhand)
11	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0661-2400258	rd-rourkela@cbwe.nic.in	No. 1481, Panposh Main Road, Swapnapuri, Post Box No. 8, Rourkela- 769 004 (Odisha)

RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS

Sl. No.	Responsibility Centres and Subordinate Organizations	Landline	E-mail	Address
1	Zonal Directorate (North-East Zone), Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0361-2233548	zdne@cbwe.nic.in	Housefed Housing Complex, Notbama, Hatigaon, Guwahati- 781 038 (Assam)
2	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0361-2220736	rdguwahati@gmail.com rd-guwahati@cbwe.nic.in	Housefed Housing Complex, Notbama, Hatigaon, Guwahati- 781 038 (Assam)
3	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0385-2423348	rd-imphal@cbwe.nic.in	Secured Office Complex, 2nd Floor, South Block, A.T. Line, Imphal- 795 001 (Manipur)
4	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0353-2436138	rd-siliguri@cbwe.nic.in	Nandalal Basu Sarani, Near Children Park, Hakimpara, Siliguri- 734 001, Darjeeling (Paschim Bengal)
5	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0374-2330299	rd-tinsukia@cbwe.nic.in	Post Box No. 58, Parbatia Mazdoor Basti, P.O. Parbatia, Tinsukia- 786 125 (Assam)

RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS

Sl. No.	Responsibility Centres and Subordinate Organizations	Landline	E-mail	Address
1	Zonal Directorate (West Zone), Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	022-26500315	zd.mumbai@rediffmail.com zdw@cbwe.nic.in	Shramik Shikshan Bhavan, Zonal Directorate, 3rd Floor, Lal Bahadur Shastri Marg, Near Kurla Court, Kurla (West), Mumbai - 400 070 (Maharashtra)
2	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	079-27436044	rd-ahmedabad@cbwe.nic.in	GHB Complex, Opposite Rupal Park, Near Ankur Bus Stand, Naranpura, Ahmedabad-380 013 (Gujarat)
3	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0832-2312272	rd-goa@cbwe.nic.in, cbwegoa@gmail.com	1st Floor, Rukmini Madhav Sadan, Near Canara Bank, Kaziwada, Ponda, Goa- 403 401 (Goa)
4	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	022-26501166	rd-mumbai@cbwe.nic.in, cbwerdmumbai@rediffmail.com,	Shramik Shikshan Bhavan, Mumbai Region, 3rd Floor, Lal Bahadur Shastri Marg, Near Kurla Court, Kurla (West), Mumbai - 400 070 (Maharashtra)
5	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED) -----**Sub-Regional Directorate**	020-25887280 ---	rd-pune@cbwe.nic.in, --	3rd Floor, Maharaja Sayajirao Gaikwad Complex, S. No. 152-153, C.T.S. No. 995-996, Aundh, PUNE - 411 007 (Maharashtra) 1678, 3rd Floor, Vithal Complex, 9th Lane, Rajaram Puri, Kolhapur- 416 008
6	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0281-2453804	rd-rajkot@cbwe.nic.in,	Annexe Building- II, First Floor, Amrita Estate, Near Girnar Cinema, M.G. Road, Rajkot- 360 001 (Gujarat)
7	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0253-2432300	rd-thane@cbwe.nic.in, rdcbwenasik@gmail.com, rdcbwethane@rediffmail.com,	Raikibe & Patil Complex, 1, 2 & 3rd Floor, Sant Dyaneshwar Nagar, Old Saikheda Road, Jail Road, Nashik - 422 101 (Maharashtra)
8	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED) -----**Sub-Regional Directorate**	0265-2412630 ---	rd-vadodara@cbwe.nic.in, --	Shram Sadhana Building, 2nd Floor Opposite, Police Parade Ground Kharivav Road, Raopura, Vadodara - 390 001 (Gujarat) "Shramjivi Sevalaya", Opp. Railway Station, Near Alankar Cinema, Surat- 395 003.

RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS

Sl. No.	Responsibility Centres and Subordinate Organizations	Landline	E-mail	Address
1	Zonal Directorate (North Zone), Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	011-27581377	zdn@cbwe.nic.in	Shramik Shiksha Bhawan, Plot No. 1, Pocket No. 11, Sector- 22, Phase-III, Rohini, Near DTC Bus Terminal, Beside Aman Vihar Police Station, New Delhi- 110 086
2	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0532-2468610	rd-allahabad@cbwe.nic.in, cbweallahabad@gmail.com,	106, Dr. Soor Marg, 1st Floor, Tagore Town, Near CIC, Prayagraj - 211 002 (Erstwhile Allahabad) (Uttar Pradesh)
3	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED) **----Sub-Regional Directorate**	0581-2532474 ---	rd-bareilly@cbwe.nic.in, ---	C-272/1, Rajendra Nagar, Bareilly - 243 122 (Uttar Pradesh) C/O, Smt. Malti Srivastava, 2/50 Tulsi Nagar, Ploysheet, Kathgodam, Haldwani – 263126 (Dist:- Nainital)
4	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0172-2662959	rd-chandigarh@cbwe.nic.in,	SCO No.60-61, 2nd Floor, Sector - 34/A, Chandigarh - 160 022 (Punjab)
5	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	011-25841119 011-25841121	rd-delhi@cbwe.nic.in,	Employment Exchange Building, 2nd Floor, Pusa Complex, Pusa Road, New Delhi - 110 012
6	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0129-2422566	rd-faridabad@cbwe.nic.in, rd.faridabad.cbwe@gmail.com	Bhadana Bhawan, 2nd Floor, 48, Neelam Bata Road, NIT, Post Box No.104, Faridabad - 121 001 (Haryana)
7	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0120-2643879	rd-ghaziabad@cbwe.nic.in,	2nd Floor, C-22, Surya Nagar, Ghaziabad- 201 011 (Uttar Pradesh)
8	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0551-2201132	rd-gorakhpur@cbwe.nic.in, cbwegorakhpur@gmail.com,	Mohaddipur Chauraha, Kasia Road, Mohaddipur, Gorakhpur - 273 008 (Uttar Pradesh)
9	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED) **------Sub-Regional Directorate**	0191-2950145 094192-37847 ----	rd-jammu@cbwe.nic.in, ----	Plot No.265, Rehari Colony, Near Board of Secondary Education, (BOSE). Jammu - 180 005 (Jammu & Kashmir) 39, Gogji Bagh, Polytechnic College Road, Jawahar Nagar, Srinagar – 190 005

RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS

Sl. No.	Responsibility Centres and Subordinate Organizations	Landline	E-mail	Address
10	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED) -----**Sub-Regional Directorate**	0512-2234654 ----	rd-kanpur@cbwe.nic.in, ---	121/621, Kamla Bhavan, Behind C.L.M. Hospital, Shastri Nagar, Kanpur - 208 005 (Uttar Pradesh) Kendriya Bhawan, Hall No. 2, Ground Floor, Aliganj, Lucknow
11	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	01792-234685	rd-parwanoo@cbwe.nic.in,	Him Auto Building, N. H. No..22, Kamli Link Road, Sector-3, Parwanoo - 173 220 (Himachal Pradesh)

RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS

Sl. No.	Responsibility Centres and Subordinate Organizations	Landline	E-mail	Address
1	Zonal Directorate (South Zone), Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	044-22501429	zds@cbwe.nic.in	Module:42-45, 2nd Floor, Readymade Garments Complex, Thiru-Vi-Ka Industrial Estate, Guindy, Chennai - 600 032 (Tamil Nadu)
2	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	080-23604030	rd-bangalore@cbwe.nic.in,	Post No. 530, 1st Floor, BBMP No. 43, 3rd Main Road, Mathikere, Bangalore - 560 054 (Karnataka)
3	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	044-22501498	rd.chennai@yahoo.com, rd-chennai@cbwe.nic.in	Module:42-45, 2nd Floor, Readymade Garments Complex, Thiru-Vi-Ka Industrial Estate, Guindy, Chennai - 600 032 (Tamil Nadu)
4	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0484-2546576	rd-cochin@cbwe.nic.in,	SA - 5 & 6, FACT Township, Eloor, P.O. Udyogamandal, Cochin - 683 501 (Kerala)
5	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0422-2311839	rdcbwecoimbatore@gmail.com, rd-coimbatoe@cbwe.nic.in	25-A, C.R. Sundaram Bros Lay out, Trichy Road, Ramanathapuram, Coimbatore- 641 045 (Tamil Nadu)
6	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0495-2325723	rd-kozhikode@cbwe.nic.in,	Kendriya Bhawan, 4th Floor, 'C' Block, M.S. Baburaj Road, Kallayi (P.O.), Kozhikode – 673003 (Kerala)
7	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0836-2372150	regdirhub@gmail.com,	Maniyar Building, Ground Floor, Vidyanagar, Hubli- 580 021 (Karnataka)
8	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	040-27552869	rd-hyderabad@cbwe.nic.in, rdhyderabadcbwe@rediffmail.com	House No. 3-4-526/21, Ground Floor, Near RBVR Reddy Women's College, Opp. To Bank of Baroda, Barkatpura, Hyderabad - 500 027 (Telengana State)
9	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED) **------Sub-Regional Directorate**	0452-2587281 --	rd-madurai@cbwe.nic.in, --	No. 11, Opp. TOYO, Arul Malar Convent Road, 2nd Floor, Opp. Wakf Board College, K. K. Nagar, Madurai - 625 020 (Tamil Nadu) PH 165, BHEL Township, Kamarajapuram, Trichy- 620 014

RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS

Sl. No.	Responsibility Centres and Subordinate Organizations	Landline	E-mail	Address
10	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED) **-----Sub-Regional Directorate**	0824-2981744 --	rd-mangalore@cbwe.nic.in cbwemangalore@gmail.com =	Behind Central Excise Quareters, Kankanady Post, Mangalore - 575 002 (Karnataka) No. 691, 6th Cross, 2nd Floor, Room No. 08, H.D. Complex, Op. Shiskharni School, M.G. Koppal Main Road, Hebbal, Mysore- 17
11	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0866-2551896	rd-vijayawada@cbwe.nic.in	Central Pool Accommodation, Industrial Estate, 7 Storied Building, Plot No. B-2, First Cross Road, Auto Nagar, Vijayawada - 520 007 (Andhra Pradesh)
12	Regional Directorate, Dattopant Thengadi National Board for Workers Education and Development (DTNBWED)	0891-2563449	rd-vishakapatnam@cbwe.nic.in,	5th Floor, Rothamala, Residency, Abidhajar, Akkayyapalem Main Road, Visakhapatnam - 530 016 (Andhra Pradesh)

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